

Sheet1

TROUBLE\_NO,C,6 USER\_CODE,C,15 PHONE,C,10 NAME,C,22 DEPARTMENT,C,10

Sheet1

INV\_CODE,C,15 SERIAL\_NO,C,15 SERV\_CODE,C,15 DATE,D HOUR,N,2,0 DISP\_DATE,D

Sheet1

DISP\_HOUR,N,2,0 ARRV\_DATE,D ARRV\_HOUR,N,2,0 COMPL\_DATE,D COMPL\_HOUR,N,2,0

Sheet1

OPERATOR,C,2 PRIORITY,C,1 DESCRIPT1,C,65 DESCRIPT2,C,65 CATEGORY,C,5 PROBLEM,C,10

Sheet1

TYPE,C,1 RESOLVE1,C,65 RESOLVE2,C,65 RESOLVE3,C,65 RESOLVE4,C,65 IMPACT,C,15

Sheet1

ASSIGN,C,15 ORDER\_CODE,C,8 COST,N,10,2 SATISFY,N,2,0 STATUS,C,1 COMMENT1,C,65

Sheet1

COMMENT2,C,65 MEMO,M NUMERIC1,N,10,0 NUMERIC2,N,10,2 CHAR1,C,22 CHAR2,C,19

CHAR3,C,5 CHAR4,C,1 DATE1,D DATE2,D